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Groundings of Voice in Employee Rights

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Groundings of Voice in Employee Rights

*Dana Muir**

ABSTRACT

The 2001 Symposium on Corporate Governance, Stakeholder Accountability, and Sustainable Peace explored possible connections between corporations and sustainable peace. The Symposium's discussions were inspired by the view that liberal values and democratic principles help prevent violent conflict in society. In this Article, the Author discusses the notable ideas expressed in the symposium, including those articulated by Professors Timothy L. Fort, Cindy A. Schipani, and Terry M. Dworkin. The Author posits that formal programs enabling employees as owners and participants in their corporations may promote employee voice and improve corporate governance. Financial participation rights, decision-making participation rights, and "entry" and "exit" rights are the three basic dimensions of such programs. The Author asserts that corporations will necessarily consider the viewpoints of employees and their communities as a consequence of employee ownership and participation programs, which will ultimately contribute to sustainable peace in society.

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"Today on the world's horizon are seen the forces of political and economic reaction . . . fomenting revolution against private capitalism and free enterprise which flourished until thrown out of equilibrium."¹

I. INTRODUCTION

The 2001 Symposium on Corporate Governance, Stakeholder Accountability, and Sustainable Peace (2001 Peace Symposium)² explored possible connections between corporations and sustainable peace. In scholarship that resulted from that conference, Professors Timothy L. Fort and Cindy A. Schipani argued that corporations can, within their workplaces, model peaceful societies and, thereby, increase disputants' abilities to reach accord without resorting to violence.³ Similarly, Terry M. Dworkin observed that whistle-blowing can encourage governance practices that enhance the role of the individual at the workplace, as well as foster communication and conflict resolution across diverse groups.⁴ Similarly, Fort and Schipani postulated that how a corporation treats its stakeholders might influence local culture in ways that either contribute to or undermine sustainable peace.⁵ Many of the ideas that were discussed in the 2001 Peace Symposium drew upon evidence that liberal values and democratic principles appear to play positive roles in avoiding violent conflict.⁶ This Article hypothesizes that formal programs enabling employees as owner-participants in their corporations may promote employee voice, a topic that is of interest to Professors Fort, Schipani, Dworkin, and other peace scholars.

This Article analyzes how specific types of plans—employee ownership and participation plans—affect the employee's voice within the corporation, the corporation's interactions with stakeholders, and the community's attitudes toward the corporation. This Article does not enter into, much less settle, the extensive debate on the pros and cons of employee ownership and participation programs. In addition,

1. SUBCOMM. OF THE COMM. ON FIN., SURVEY OF EXPERIENCES IN PROFIT SHARING AND POSSIBILITIES OF INCENTIVE TAXATION, S. REP. NO. 76-610, at 17 (1939) [hereinafter VANDENBURG REPORT].

2. The Symposium was sponsored by The William Davidson Institute at the University of Michigan Business School, the Initiative for Social Innovation Through Business of the Aspen Institute, and Dr. Erika Parker. The *Vanderbilt Journal of Transnational Law* printed the papers from the conference as well as remarks by several speakers. Timothy L. Fort & Cindy A. Schipani, *An Overview of the Symposium*, 35 VAND. J. TRANSNAT'L L. 379, 379-80 (2002).

3. *Id.* at 387.

4. Terry M. Dworkin, *Whistleblowing, MNCs, and Peace*, 35 VAND. J. TRANSNAT'L L. 457, 459 (2002).

5. Fort & Schipani, *supra* note 2, at 381-82.

6. *Id.* at 381.

it does not delve deeply into the economics, organizational behavior, and other literature that attempts to evaluate the quantifiable effects of employee ownership and participation programs. There has been a significant amount of that type of research on a worldwide basis, much of it with contradictory or incomplete results. One of the few points on which researchers appear largely in agreement is that combining share ownership with decision-making participation is more likely to be effective than utilizing either share ownership or decision-making participation alone.⁷ While the measurable effects of these programs on firm performance, employee attitudes, and community is certainly relevant to the question of sustainable peace, it is not the purpose in this Article to summarize or evaluate this extensive body of literature. Instead, it takes the initial steps in searching for potential links between employee voice enabled by ownership and participation programs, corporate governance and the role of the modern day enterprise, and sustainable peace.

Advocates of employee ownership and participation programs have long argued that employee ownership programs can be important in enhancing industrial peace.⁸ In fact, this Article's opening quotation is neither a response to the events of September 11, 2001, nor does it derive from Saddam Hussein's alleged interest in developing weapons of mass destruction. Rather, the quotation comes from the 1939 Vandenburg Report, which studied profit sharing as a response to World War I and the social injustice produced by the Great Depression.⁹

Employee ownership and participation programs, however, do not lack for critics. A key architect of one program stated, "You can't confuse ownership and being an employee. At home, a shareholder. At work an employee."¹⁰ This highlights the contradictory role workers can be asked to play when they become involved in these programs. Economic studies have questioned the efficacy of the programs,¹¹ social scientists have critiqued specific programs,¹² and employee-owned enterprises are not without problems.¹³

7. D'Arcimoles & Trébucq, *infra* note 11, at 3.

8. See *infra* Part II.A.

9. VANDENBURG REPORT, *supra* note 1, at 16-17.

10. CHARLES S. VARANO, FORCED CHOICES 104 (1999) (quoting Harvey Sperry, Wilkie, Farr & Gallagher from the transcript of *The Great Weirton Stee(a)l*, First Run Features, 1984, at 105).

11. See, e.g., Charles-Henri D'Arcimoles & Stéphane Trébucq, *The Effects of ESOPs on Performance and Risk: Evidence from France* 3 (2002), at <http://ocean.st.usm.edu/%7Emklndnst/brussels/TREBUCK.pdf> (discussing research on the economic effects of ESOPs).

12. See VARANO, *supra* note 10, at 104.

13. Perhaps the best known recent example is United Airlines, Inc. (UAL), which is majority owned by employees. For a discussion of employee ownership at UAL, see *infra* text accompanying notes 204-15.

Various models of employee ownership and participation programs have developed in the United States and throughout the world. Part II explores the history of employee ownership programs, and how they were accepted by corporations and strengthened through legislation. Proponents have long held the view that ownership and participation programs could help achieve peace within the industrial workplace. Three dimensions of employee ownership programs are discussed in order to conceptually probe whether such programs can positively affect intra-corporation associational dynamics and community relationships. Those dimensions are: (1) governance rights, (2) cash flows, and (3) individualism. Part III examines a small subset of the country-level regulation of employee ownership and participation programs. In addition to specific legislative provisions, one firm-level example of employee ownership and participation is discussed as well.

Part IV is dedicated to an initial exploration of the connection among current ownership and participation programs, employee voice, corporate governance, business ethics, and sustainable peace. First, this Section discusses whether employee voice derived from ownership and participation might have a role in addressing the need for monitoring in modern corporations, where ownership and management are bifurcated.¹⁴ Second, it considers whether employee involvement through ownership and participation may have any implications for the ability of corporations to model democratic principles. Finally, this Section addresses whether enabling employees as owner-participants could provide any opportunities for reducing the "sources of conflict,"¹⁵ which Fort and Schipani identified in their peace scholarship.

II. HISTORY AND DIMENSIONS OF EMPLOYEE OWNERSHIP AND PARTICIPATION PROGRAMS

This Section begins by examining some of the views that were developed during earlier times with regard to employee ownership and participation programs. The periods following the World Wars and during the Depression in the 1930s are particularly interesting. Policymakers of those times recognized the challenges inherent in

14. See Jeffrey Nesteruk, *Conceptions of the Corporation and the Prospects of Sustainable Peace*, 35 VAND. J. TRANSNAT'L L. 437, 446-51 (2002) (discussing various conceptions of the corporation, including the nexus-of-contracts conception); Lee A. Tavis, *Corporate Governance and the Global Social Void*, 35 VAND. J. TRANSNAT'L L. 487, 528-32 (2002) (same).

15. Timothy L. Fort & Cindy A. Schipani, *The Role of the Corporation in Fostering Sustainable Peace*, 35 VAND. J. TRANSNAT'L L. 389, 416 (2002).

achieving peace and maintaining democracy in the face of severe social and economic pressures.

The Section progresses by exploring fundamental factors underlying employee ownership and participation programs. By unpacking those programs, it becomes possible to consider the connections among formalized programs that are superficially quite different. Examining the constituent elements also makes transparent the role of entry and exit rights in affecting the scope of employee voice developed through ownership and participation programs.

A. Anti-war and Harmony as Motivating Ideals

This is not the first time that connections between employee ownership and participation and sustainable peace have been examined. In fact, there is a long history of linking employer-sponsored financial participation schemes with democratic principles and workplace harmony. In 1794 a glass works in Pennsylvania established the first recorded profit sharing plan in the United States because, as in the words of the owner, “the democratic principle upon which this nation was founded should not be restricted to the political processes but should be applied to the industrial operations as well.”¹⁶ Albert Gallatin, the founder of that plan, was neither financially nor politically naive. In fact, he later served as Secretary of the Treasury under both Presidents James Madison and Thomas Jefferson.¹⁷

In the early 1900s, U.S. businesses increased their use of profit sharing and stock ownership plans. That ended with the stock market crash of 1929 and the ensuing Depression.¹⁸ In the wake of World War I and the poor stock market performance in the 1920s, a subcommittee of the U.S. Senate held hearings in 1938 on profit sharing.¹⁹ The resulting report, named the Vandenburg Report after the subcommittee’s chair, Senator Arthur H. Vandenburg, discusses the “mass discontent” then existing in the United States,²⁰ the philosophy of profit sharing,²¹ and the views of employers and employees on profit sharing.²² The Vandenburg Report summarizes the group’s conclusions by stating the following: “The committee finds that profit sharing, in one form or another, has been and can be

16. PROFIT SHARING MANUAL 16-17 (Joseph B. Meier ed., 1957) (quoting Albert Gallatin).

17. *Id.* at 16.

18. *Id.* at 18.

19. VANDENBURG REPORT, *supra* note 1, at 19.

20. *Id.*

21. *Id.* at 58-68.

22. *Id.* at 101-26.

eminently successful, when properly established, in creating employer-employee relations that make for peace, equity, efficiency and contentment. We believe it to be essential to the ultimate maintenance of the capitalist system."²³

In one of the most interesting historical intersections between financial participation and sustainable peace, the Profit Sharing/401(k) Council of America traced its creation to a Rotary Club meeting in Orrville, Ohio in 1947. The speaker was Robert S. Hartman, a Professor of Philosophy at Wooster College. Professor Hartman told the gathering that profit sharing "might prevent a recurrence of the 'hate and strife' that had engulfed the world in war."²⁴

Professor Hartman's perspective was probably affected by his childhood in Germany in the 1910s,²⁵ seeing his father go off to war,²⁶ escaping Nazi Germany in 1933,²⁷ and believing himself to be under surveillance by the Nazis for a number of years even after he left Germany.²⁸ Although Professor Hartman did not remain active for long after the Profit Sharing/401(k) Council was established,²⁹ his interest in peace continued throughout his lifetime. In fact, he was nominated for the Nobel Peace Prize in 1973.³⁰

The belief that employee ownership and participation might lead to sustainable peace, or at least to increased social justice and harmony, was not limited to the United States during the early 1900s. General Charles de Gaulle began advocating profit sharing in France during the 1940s as "a 'third way' between capitalism and socialism, towards social harmony and labor-management cooperation."³¹ More broadly, the use of work councils, which involved non-financial participation, throughout Western Europe developed in the post-war period in response to the "need for mechanisms of representation, social peace, and labor-management cooperation in the rebuilding of post war economies."³²

23. *Id.* at 5.

24. VIRGINIA DAWSON, *MAKING CAPITALISM DEMOCRATIC: THE CREATION OF THE COUNCIL OF PROFIT SHARING INDUSTRIES* 2 (1947) (undated pamphlet distributed by the Profit Sharing/401(k) Council of America) (copy on file with the author).

25. See generally ROBERT S. HARTMAN, *FREEDOM TO LIVE, THE ROBERT HARTMAN STORY* (Arthur R. Ellis ed., 1994).

26. *Id.* at 10-11.

27. *Id.* at 34.

28. *Id.* at 38.

29. DAWSON, *supra* note 24, at 8.

30. HARTMAN, *supra* note 25, at 194.

31. Daniel Vaughan-Whitehead, *France: The Driving Force of Comprehensive Legislation*, in *WORKERS' FINANCIAL PARTICIPATION: EAST-WEST EXPERIENCES* 55 (Daniel Vaughan-Whitehead et al. eds., 1995).

32. Lowell Turner, *International and Comparative: Works Councils: Consultation, Representation, and Cooperation in Industrial Relations*, 50 INDUS. & LAB. REL. REV. 707, 707 (1997).

B. Participation Dimensions of Employee Ownership

Employee ownership can be unpacked along three dimensions that may affect employee voice. Due to the nature of employee ownership, each of these dimensions may exist along a continuum. The two obvious facets of corporate ownership to affect voice are the rights owners receive to participate in the governance of the enterprise and to share in the financial success of the enterprise.³³ A third dimension becomes important in the context of various programs that enable employee ownership, hence allowing a voice in the enterprises where they work. Unlike the landscape of many stockholder situations, those programs may limit or negate the right of employees to make an individual decision about “buying” and “selling” shares. This dimension will be referred to as “entry” and “exit” rights.

1. Ownership and Governance Rights

Ownership in a corporate enterprise typically brings with it rights to exercise certain specified governance prerogatives. In the U.S. approach, for example, equity shareholders tend to have rights to elect members of the board of directors. It is through these types of governance rights that shareholders are able to directly monitor corporate management.

In employee ownership programs, employees may derive similar or equivalent governance rights from formal share ownership. Yet, other avenues of participation in corporate governance may be available to employees. For instance, some companies have established quality circle programs³⁴ or other formal mechanisms to involve employees in workplace decision-making. Participatory programs that are not based on equity ownership tend to be circumscribed in the scope of decisional authority afforded to employees; for example, manufacturing employees having input over the types of tools used to perform their jobs. When compared to a right to vote for corporate directors or against an extraordinary corporate transaction, the rights established in workplace participation programs may appear insignificant. On the other hand, such programs provide employees an avenue to contribute their specialized knowledge. These programs may allow for more frequent opportunities for participation than the generally episodic voting

33. Jeffrey N. Gordon, *Employee Stock Ownership in Economic Transitions: The Case of United and the Airline Industry*, in *EMPLOYEES & CORPORATE GOVERNANCE* 317, 318 (Margaret M. Blair & Mark Roe eds., 1999).

34. For a discussion of the operation of and the legal challenges to quality circles, see Mark Fox & Fred Naffziger, *From Illegal to Legal—Quality Circles Come Full Circle*, 35 BUS. L. REV. 1 (2002).

rights that are inherent in share ownership. In optimal situations, employees may be able to correlate their participation with the results more quickly and directly than in traditional shareholder votes.

In contrast to workplace programs that open participation to non-stockholders, some employee stock ownership programs limit employee governance rights. For example, the Employee Stock Ownership Plan (ESOP) at Weirton Steel³⁵ stripped employees of many voting rights associated with stock held by the ESOP for the first five years of the ESOP's existence.³⁶ Similarly, the employees' ownership power may be affected by factors such as the proportion of employees owning the company's stock and the cohesiveness of the employee population.

When considering the correlations among employee participation in corporate governance, business ethics, and sustainable peace, it is useful to recognize that employee ownership provides one basis for participation in corporate governance. Yet, depending upon the configuration of ownership programs, the strength of employee voice supported by any given program, and, thus, employee governance rights, may vary tremendously. Depending upon what types of governance rights are of value, it is also possible that those rights may be acquired without employee share ownership.

2. Ownership and Financial Participation Rights

Employee financial participation is another factor of ownership that may occur across a spectrum. Shareholders typically reap the benefits of a company's success through their receipt of dividend distributions and any increase in share value. Employees' acquisition of their company's stock permits them to participate financially on a proportional basis with other owners. Therefore, financial participation may bring with it incentives for employees to exercise their voice on important corporate decisions.

Conversely, employer-sponsored benefit programs can enable employees to participate financially in the success of the company without the employees becoming actual stockholders. Phantom stock programs can replicate the financial benefits of share ownership without providing any governance rights. In addition, profit sharing as experienced by equity shareholders can be established for employees according to a formula that attempts to track the company's results; profits may be awarded based on the achievements

35. For a more extensive discussion of this ESOP, see *infra* text accompanying Part III.C.

36. VARANO, *supra* note 10, at 138-39.

of a particular division or other work group, or even based on individual accomplishment within the company.

3. Ownership and Entry and Exit Rights

The third dimension of employee ownership is “entry” and “exit” rights. As explained earlier, these rights refer to an employee’s ability to decide whether or not to acquire corporation stock (entry rights) and the employee’s ability to sell corporation securities and receive the sale value in current cash (exit rights). Consider an employee ownership program that distributes securities to the employee population without giving them the choice to receive cash or other compensation in lieu of the securities. Employees have entry rights in the sense that they automatically participate in the distribution. However, an employee who has no interest in ownership, perhaps because current consumption needs negate any voluntary trade-off between current and deferred compensation, has no right to make an individual determination on entry. The lack of entry rights may affect the value the employee places upon the shares received in an involuntary acquisition. The involuntary nature of the transaction may also affect the employee’s views toward voice, governance, and participation rights.

Employee share ownership programs also may deny employees exit rights. Depending upon the nature of the share ownership plan, employees may have limited access to dividends and increased share value. For example, if a young employee owns employer stock held by an ESOP and the ESOP precludes distributions prior to retirement or termination of employment, then, unlike the typical public stockholder, the employee does not have the ability to realize the increased value of the shares or dividends that are allocated to the ESOP account. That employee may perceive the value of the shares to be quite low given the inaccessibility of the shares and the dividends. In such a situation, even if an employee can see that his or her actions—productivity improvements, governance enhancements, and hourly wage sacrifices—lead to increased dividends and share value, the inaccessibility to those financial gains may affect the employee’s willingness to work harder, smarter, or accept more financial risk.

As identified by peace scholars, the broader point is that the absence of entry and exit rights for employees who become corporation shareholders may impact internal corporate dynamics. On the other hand, the lack of entry or exit rights may be a critical component of an employee share ownership program because of regulatory requirements, corporate financing concerns, or the nature of a privatization program. Additionally, restrictions on exit rights may be necessary in order to ensure long-term or substantial

employee ownership if either of those factors is an integral part of the program.

In sum, unpacking the components of employee ownership programs increases the transparency of the participation elements of those programs. Formal share ownership may enable employees to take part in corporate governance and partake financially in the success or failure of the enterprise. But, given the existing and ongoing nature of the typical employee-employer relationship, employees can enjoy both governance rights and financial participation without owning employer securities. For this reason, the terms "ownership" and "participation" are used in this Article to cover the full range of such programs. Regardless of whether ownership and participation intersect, the existence of entry and exit rights to ownership programs may affect the corporate dynamics that connect with sustainable peace.

III. ENABLING LEGISLATION AND INTERNATIONAL PERSPECTIVES

This Section considers various models of employee ownership and participation programs as they currently exist, focusing primarily on the United States and a number of programs from throughout the world. The participation programs are viewed largely through the lens of enabling legislation. This focus provides a foundation to enable cross-border comparisons and establishes categorizations in a way that may be more neutral than if one considers these programs from the vantage point of a group directly affected by the programs, such as management, labor, or founding shareholders.

Approaching the models of employee ownership and participation programs through the context of enabling legislation does have some implications for this Article's analysis. This Article neither considers in any detail the many types of informal programs that corporations utilize to encourage employees to own corporation stock, nor addresses informal profit sharing payments. Those exclusions eliminate vast numbers of situations that result in opportunities, or mandates, for employees to own company stock. Likewise, the exclusions ignore meaningful numbers of profit sharing payments, some of which may be of significant monetary amounts.³⁷ They may also be institutionalized through unions, other types of contractual agreements,³⁸ and they may represent widespread

37. See, e.g., Daniel Eisenberg, *Where People Are Never Let Go; Lincoln Electric*, TIME, June 18, 2001, at 40 (citing an average bonus of \$17,579 in 2000, or about 45% of salary).

38. See, e.g., Susan Carey, *Pilots Union at Northwest Ratifies Accord*, WALL ST. J., Sept. 14, 1998, at A3 (reporting on profitsharing in the new Northwest contract with pilots); Susan E. Peterson, *Ford Profit-Sharing Keeps on Truckin'*, STAR TRIB., Mar. 5,

industry practice.³⁹

A. United States

Federal legislation in the United States encourages employee ownership through a variety of tax-deferred and non-deferred vehicles.⁴⁰ This Section outlines, for the non-technical reader, broad categories of regulation and very briefly summarizes the major vehicles for employee ownership.

1. ESOPs

ESOPs are sponsored at the firm level,⁴¹ and certain legislation provides significant tax incentives for those plans.⁴² By statute, ESOPs must exist primarily to hold employer securities,⁴³ making them a strong example of a type of plan where employee ownership is inherent in the plan model and the enabling legislation. In an ESOP, each individual employee has a plan account and the account typically is credited for each year of work with an allocation of employer stock.⁴⁴ Stock allocations frequently are made based upon an employee's proportional share of salary as compared to the rest of the employee population participating in the ESOP.⁴⁵ In order for the tax advantages to be available, the ESOP must not unduly discriminate in favor of highly paid employees when determining plan membership and benefit entitlements.⁴⁶

Companies in financial distress sometimes use ESOPs as part of a company-restructuring program. In those situations employees may trade-off current wages and benefits for ownership rights via the ESOP. These kinds of arrangements are delineated by Weirton Steel, which is discussed more extensively below,⁴⁷ and at United Airlines,

1998, at 1D (reporting profit-sharing payments of \$4,400 per union worker at Ford Motor Co., \$750 at General Motors, and \$4,600 at Chrysler).

39. Craig Woker, *Tying Pay to Success at Minimills*, NEW STEEL, Dec. 1, 1998, at 66 (reporting on discretionary compensation, including profit sharing, in mini-mills).

40. See Employee Retirement Income Security Act (ERISA) §§ 1-4402, 29 U.S.C. §§ 1001-1461 (1994) (setting forth the basic federal regulation of pension and welfare benefit plans).

41. See MICHAEL J. CANAN, *QUALIFIED RETIREMENT PLANS* 136 (student ed. 1999).

42. *Id.* at 160-76.

43. *Id.* at 136.

44. *Id.* at 131.

45. See *id.* at 118 (discussing prevalent allocation formula for profit sharing plans).

46. Michael W. Melton, *Demythologizing ESOPs*, 45 TAX L. REV. 363, 396 (1990); Susan J. Stabile, *Motivating Executives: Does Performance-Based Compensation Positively Affect Managerial Performance?*, 2 U. PA. J. LAB. & EMP. L. 227 (1999).

47. See *infra* text accompanying Part III.C.

where more recently its pilots and mechanics agreed to an ESOP.⁴⁸ Some companies have used ESOPs as mechanisms to discourage or avoid hostile takeovers.⁴⁹ Other companies adopted ESOPs for a variety of business reasons.⁵⁰

The highly regulated nature of ESOPs has significant implications for employee exit and entrance rights. The fact that a large percentage of lower compensated employees, or entire bargaining units at a unionized employer, must participate in an ESOP to receive tax advantages means that plans cannot be structured to give significant entrance and exit rights to those employees. Exit rights are further limited by the deferred nature of the plans. By statute, distribution of employer stock out of the plan typically cannot occur until the plan is terminated, or until an individual employee retires or otherwise leaves the company.

2. Stock Purchase Plans

U.S. tax law also supports employee share ownership by permitting employers to sponsor employee stock purchase plans.⁵¹ To encourage employees to participate in stock purchase plans, employers may discount the purchase price up to 15 percent from the fair market value of the stock at the time of purchase.⁵² Participation in the plan must be open to all employees with the exception of part-time employees, those employed for less than two years, and highly paid employees.⁵³ The effect is to create stock purchase plans that are available to all "regular" employees. Like ESOPs, stock purchase plans are targeted very specifically to support employee ownership of employer stock.

48. Gordon, *supra* note 33, at 338-53.

49. See, e.g., *Herman v. Nations Bank Trust Co.*, 126 F.3d 1354 (11th Cir. 1997) (regarding voting issues in the Polaroid ESOP in response to a hostile tender offer); Steven J. Arsenault, *Fiduciary Duties of ESOP Trustees Under ERISA in Tender Offers: The Impact of Herman v. Nations Bank Trust Company and a Proposal for Reform*, 3 U. PA. J. LAB. & EMP. L. 87 (2000) (discussing the issue of ESOP voting rights in tender offers).

50. Daniel Fischel & John H. Langbein, *ERISA's Fundamental Contradiction: The Exclusive Benefit Rule*, 55 U. CHI. L. REV. 1105, 1155 (1988) ("The ESOP is best understood as a tool of corporate finance."); Brett McDonnell, *ESOP's Failures: Fiduciary Duties When Managers of Employee-Owned Companies Vote to Entrench Themselves*, 2000 COLUM. BUS. L. REV. 199, 206 (2000) ("Companies use ESOP's . . . as a form of corporate finance.").

51. William Dunn & Julie C. Rumberger, *Equity-based Compensation Plans for Multinationals: Compensation in a Worldwide Environment*, 48 TAX EXECUTIVE 373 (1996).

52. Alden J. Bianchi, *Managing the Contingent Workforce After the Microsoft and Time Warner Cases*, CORP. COUNS., Aug. 2000, at 1.

53. Peter J. Wiedenbeck, *Nondiscrimination in Employee Benefits: False Starts and Future Trends*, 52 TENN. L. REV. 167, 188 (1985).

Stock purchase plans are permitted to provide employees with greater exit and entrance rights than ESOPs may offer. Although all regular employees must have the option to participate in the plan, the law does not require plans to force employees to purchase their company's stock. Thus, entrance rights are unrestricted by statute, whereas exit rights are restricted only to a limited extent.⁵⁴

3. Stock Option Plans

Compared to the other plans enumerated so far, stock option plans are subject to the least federal regulation. They are completely exempt from Titles I and IV of the Employee Retirement Income Security Act (ERISA).⁵⁵ The Tax Code governs how corporations may deduct option expenses as well as the timing and treatment of income for the option recipient.⁵⁶ However, the Tax Code does not mandate plan choices in these respects. Instead, the code specifies the tax treatment of whatever programs employers establish.⁵⁷ Even federal securities laws provide a simplified process for registering option shares. Therefore, while the scope of the tax incentives according to option plans vary depending upon the terms established by the plan sponsor, the relevant laws permit employers to exercise great flexibility in establishing these plans.

Unlike tax-favored stock purchase plans and ESOPs, tax-favored stock option plans in the United States may be made available only to a select group of employees. While it is not unusual for the options to vest over a period of years, there are typically few limits on exit rights. The relatively low level of regulation of many stock option grants means that individual employees may have substantial entry rights. Particularly upon hire, a top level executive may be able to bargain for higher or lower levels of stock option compensation as compared to other forms of compensation, depending upon the executive's preferences.

4. Deferred Compensation Pension Plans

This category covers a variety of tax-favored plans intended to provide deferred benefits to employees.⁵⁸ U.S. law typically

54. Dunn & Rumberger, *supra* note 51 (noting that stock purchase plans are subject to "stock holding periods").

55. See Subcomm. on Executive Comp. of the Comm. on Employee Benefits and Executive Comp., *Executive Compensation: A 1987 Road Map for the Corporate Advisor*, 43 BUS. L. 187, 292 (1987) (noting that ERISA's vesting provisions do not apply to stock option plans.).

56. See generally David E. Kahen & Cheryl F. Fisher, *Incentive Stock Options Revisited*, 49 TAX EXECUTIVE 487 (1997).

57. See *id.*

58. CANAN, *supra* note 41, at 19 (discussing qualified retirement plans).

categorizes these plans as DC or DB plans.⁵⁹ In DC plans, the investment risk rests upon the employees. By definition, those plans establish individual accounts for employees.⁶⁰ Depending upon the terms of the plan, employees may choose to invest their plan assets in employer stock,⁶¹ but even if the employee makes the investment decisions and employer stock is an available alternative, there is no special tax incentive to encourage the purchase of employer stock rather than any other available investment vehicle. In plans that provide for employee-elective salary deferrals and employer-matching contributions, frequently known as 401(k) plans, the employer may require that the matching contributions be held in employer stock.⁶² But, again, there are no regulatory provisions that encourage investment in employer stock rather than other alternatives.

In DB plans, all of the investment risk rests upon the sponsoring employer.⁶³ These plans cannot hold more than ten percent of their assets in employer stock,⁶⁴ so there is a sense in which the decisionmaker's entrance rights are severely limited. For purposes of this Article, however, the effects of stock ownership do not affect the relevant characteristics of ownership. First, the benefit plan trustee or investment manager is responsible for voting the shares and exercising any other governance rights.⁶⁵ Second, because the investment risk of the plan remains upon the sponsoring employer, any investment gains or losses accrue to that employer, and not to employees.⁶⁶ Thus, employees do not have any individual or collective governance rights based upon the DB plan's ownership of employer securities.

59. Dana Muir, *Plant Closings and ERISA's Noninterference Provision*, 36 B.C. L. REV. 201, 205 (1995).

60. *Id.*

61. By delegating investment selection to employees in compliance with specific standards, employers can avoid fiduciary liability in the choice of specific investments. CANAN, *supra* note 41, at 823-31. Employers determine the investment vehicles available to employees in those participant directed plans. *Id.* Many employers offer employer stock as one of the investment options. Jack VanDerhei, *Company Stock in 401(k) Plans: Results of a Survey of ISCEBS Members*, at 4 (2002), at <http://www.ebri.org/pdfs/iscebs.pdf> (reporting on a survey showing 48 percent of companies reported offering company stock in their 401(k) plan).

62. This is one of the requirements imposed by Enron that generated a great deal of controversy. Evan Miller & Alison Cera, *Learning the True Meaning of Fiduciary, the Hard Way*, NAT'L L.J., Aug. 12, 2002, at B8.

63. *Plant Closings, supra* note 59, at 205-06.

64. See CANAN, *supra* note 41, at 136 (listing the types of plans to which the 10% limitation does not apply).

65. Richard H. Koppes & Maureen L. Reilly, *An Ounce of Prevention: Meeting the Fiduciary Duty to Monitor an Index Fund Through Relationship Investing*, 20 IOWA J. CORP. L. 414, 449 (1995); A.A. Sommer, Jr., *Defining the Corporate Constituency: Corporate Governance in the Nineties: Managers vs. Institutions*, 59 U. CIN. L. REV. 357, 363-64 (1990).

66. *Plant Closings, supra* note 59, at 206.

5. Miscellaneous Programs

Employers in the United States utilize a wide array of other compensation programs that may broadly fall into the rubric of employee participation plans.⁶⁷ This Article describes above quality circles and like programs that encourage employee involvement in workplace decision-making. From the financial participation perspective, corporations use numerous mechanisms, which range from the substantial lump sum profit sharing payments made by some automotive manufacturers in the late 1990s,⁶⁸ to the pink Cadillacs awarded to top sales people of the Mary Kay cosmetic company.⁶⁹ These types of programs do not tend to be governed by specialized provisions of U.S. benefits or securities law and do not receive any special tax deferrals or other incentives. Due to the paucity of legislation and the difficulty in identifying and cataloguing these programs, they receive little coverage in this Article.

B. Sampling non-U.S. Legislation

Legislation that enables employee ownership and participation is widely divergent and reasonably prevalent across the world. Experts cite Jamaica as having one of the world's most progressive ESOP frameworks.⁷⁰ Through what is widely known as the European Works Council Directive, the European Union requires many companies, particularly multinationals, to establish either a procedure or a European Works Council to engage in consultation with and provide information to employees.⁷¹ In Poland, employee

67. For discussions of employee participation plans and their relationship with unionized representation, see Michael H. LeRoy, *Employee Participation in the New Millennium: Redefining a Labor Organization Under Section 8(a)(2) of the NLRA*, 72 S. CAL. L. REV. 1651 (1999); Bruce E. Kaufman, *The Employee Participation/Representation Gap: An Assessment and Proposed Solution*, 3 U. PA. J. LAB. & EMP. L. 491 (2001); David W. Orlandini, Comment, *Employee Participation Programs: How to Make them Work Today and in the Twenty-First Century*, 24 CAP. U. L. REV. 597 (1995).

68. Peterson, *supra* note 38 (reporting profit-sharing payments of \$4,400 per union worker at Ford Motor Co., \$750 at General Motors, and \$4,600 at Chrysler).

69. Ieva M. Augstums, *Mary Kay Convention Opens*, DALLAS MORNING NEWS, July 18, 2002 (reporting Mary Kay's incentives include pink Cadillacs as well as other vehicles). *But see* Sabrina Tavernise, *Red Square's Pinkish Tinge*, N.Y. TIMES, Sept. 22, 2002, at C6 (reporting Mary Kay is not offering pink Cadillacs as incentives in Moscow).

70. Ryan Weeden & Corey Rosen, Nat'l Ctr. for Employee Ownership, *Employee Ownership in a Global Context*, at 3, 7 (2002), at <http://www.nceoglobal.org/articles/aroundtheworld.html> [hereinafter NCEO Report].

71. Janice R. Bellace, *The European Works Council Directive: Transnational Information and Consultation in the European Union*, 18 COMP. LAB. L.J. 325, 350 (1997).

ownership has been used in the process of privatizing formerly state-owned enterprises.⁷²

This sampling barely indicates the variation in the methods and scale of employee ownership and participation programs worldwide. It is beyond the scope of this Article to even begin to survey the array of legislation across the globe. This Article concentrates briefly on France, Egypt, and Russia. France was selected as a Western European contrast to the United States. Russia presents an interesting case not only because it utilized employee ownership in its privatization process, but also because of its political and economic history. Finally, Egypt is a counterpoint to Russia in that Egypt also established employee ownership legislation as part of its privatization program, and it is culturally distinct from the other countries discussed.

1. France

In the mid-1980s France consolidated legislation enabling and providing tax advantages to company programs for employee share ownership, compulsory deferred profit-sharing plans, and voluntary cash profit sharing arrangements.⁷³ The legislation also encouraged employee representation on company boards when employees own at least five percent of the company's equity shares.⁷⁴ Approximately 2,000, or less than ten percent of the total firms with some type of financial participation program, sponsored savings or employee ownership plans that invest exclusively or primarily in company stock.⁷⁵ In comparison, in 1997 approximately 15,500 deferred profit sharing agreements covered some 4.8 million employees and provided about 3.8 percent of those employees' wages.⁷⁶

Employee share ownership plans in France are similar to the 401(k) plans prevalent in the United States because they may permit voluntary contributions by employees with employer matching contributions. The plans are also similar to U.S. stock purchase plans because, to encourage employee participation, employers may discount the purchase price of company stock.⁷⁷ The voluntary nature of these plans provides some entry rights albeit with financial incentives attributable to any employer match and discounted stock purchase price.

Privatization in the mid-1980s and again in the early 1990s utilized share ownership plans. In the 1980s, however, employee

72. NCEO Report, *supra* note 70, at 68.

73. Vaughan-Whitehead, *supra* note 31, at 59-60.

74. *Id.* at 61-62.

75. NCEO Report, *supra* note 70, at 34-38.

76. *Id.*

77. Vaughan-Whitehead, *supra* note 31, at 58.

purchases at most companies did not reach the ten percent of stock set aside for the employee population. Employees showed more enthusiasm in the 1990s, but there have been criticisms that ownership did not sufficiently increase employees' decision-making participation.⁷⁸

In addition to employee contributions and privatization, share ownership plans also may be funded through either deferred or cash profit sharing payments. Yet, in order to access the tax advantages, the amounts contributed to a share ownership plan must be inaccessible for at least five years.⁷⁹ This restriction means that the plans significantly limit employee exit.

A significant difference between France and the United States is that French law requires all companies with at least 50 employees to sponsor a deferred profit sharing plan.⁸⁰ Each plan must include all employees with at least six months of service.⁸¹ The law contains tax incentives to encourage companies to provide more than the statutory minimum profit sharing formula.⁸² On the other hand, statutory maximums limit the amount of the profit-sharing payments that can be made to the most highly paid employees. The compulsory nature of these plans means that workers have no flexibility on entry rights, other than perhaps to bargain for more than the minimum payment. The legislation blocks employee access to the funds for between three and five years, thus limiting exit rights.⁸³

2. Egypt

Egypt's development of legislation that permits employee ownership dates only to 1992. Egypt allowed employee access to share purchases, a mandated feature of privatization, by requiring at least ten percent of shares to be made available to employees.⁸⁴ The trust-like entities established to purchase and hold employer stock in these programs are Employer Stockholder Associations (ESAs). In addition to the mandatory set-aside, the legislation permits companies to adopt the equivalent of a U.S.-style ESOP to add higher levels of employee ownership.⁸⁵

Majority ownership tends to result at companies that are too weak to attract external buyers.⁸⁶ As a consequence of financing

78. *Id.* at 68.

79. NCEO Report, *supra* note 70, at 37-38.

80. *Id.*

81. *Id.*

82. *Id.*

83. *Id.* at 36.

84. *Id.*

85. *Id.* at 25.

86. *Id.* at 30.

difficulties, which are discussed below,⁸⁷ there appear to be few active ESAs in Egypt. Only 86 existed in late 1996, approximately one-third of which owned the majority of the company's stock.⁸⁸

Apparently, membership in an ESA⁸⁹ is open to all employees at the company. Employee participation might be optional depending upon the approach used to finance share purchases. The ESA's share purchases may be funded through a loan arrangement, company funding, or employee contributions.⁹⁰ Because newly privatized companies typically are unable to fund these share purchases and ESAs have had difficulty in obtaining outside loans, employee funds frequently are used. This typically entails the use of existing employee pension funds or ongoing employee contributions. Investment of employee pension funds in a company too weak to attract external investment or an ESA loan increases the employees' financial risk. If the company fails, the employees are left with worthless shares, no jobs, and a defunct pension fund.⁹¹ On the other hand, purchases funded through ongoing employee contributions may not attract substantial amounts of employee investment. The extent of entry rights in these programs obviously varies and depends on the type of financing used by the ESA.

An individual's participation in an ESA ends at the termination of employment.⁹² There is also an indication that employees may voluntarily withdrawal their plan assets at an earlier date.⁹³ The scope of exit rights depends upon the nature of any legal or practical restrictions on early withdrawal.

Employees receive governance rights in an ESA, but no direct governance rights in the company.⁹⁴ Employees who participate in the ESA form a general assembly that elects the ESA's Board of Directors.⁹⁵ The Board manages the ESA and votes the ESA's shares in matters that go to the company's shareholders for vote. The ESA cannot sell shares to anyone who is not an employee or former employee without the approval of the majority of ESA participants.⁹⁶ This would seem to be a potential deterrent to a hostile acquisition and, thus, may serve to entrench management.

87. See *infra* text accompanying note 86.

88. NCEO Report, *supra* note 70, at 30.

89. Too little information on ESOPs in Egypt is available to bear discussion.

90. *Id.*

91. NCEO Report, *supra* note 70, at 27-28.

92. *Id.*

93. *Id.* at 26.

94. *Id.*

95. *Id.*

96. *Id.* at 26-29.

3. Russia

Between 1992 and 1994⁹⁷ Russia's privatization program resulted in high levels of employee ownership at privatized firms.⁹⁸ Legislation provided employees with the choice of three alternative mechanisms for privatization, involving different levels of employee ownership and variations in the use of cash or vouchers to purchase enterprise shares.⁹⁹ Most employee groups chose the second option, which permitted workers to purchase 51 percent of the enterprise.¹⁰⁰ Workers obtained majority ownership in approximately two-thirds of the privatized firms during this period. That included a substantial number of shares held by top managers, estimated at 8.6 percent.¹⁰¹ The availability of alternative privatization schemes permitted some collective entry decision-making rights.

Privatization and employee ownership in Russia presented some unique challenges. While familiar with collective ownership, the Russian population may have been the only population of the Central and European countries that had no first-hand experience with a market-based economy.¹⁰² One commentator noted that Russians did not have in the past an individualistic and entrepreneurial business culture found in the West.¹⁰³ Furthermore, managers reportedly encouraged employees to transfer their proxy rights to management. Even when these transfers were not made, employees faced potential voting pressure because voting was not confidential.¹⁰⁴

Finally, the level of corruption in Russia may cause Russia to be a particularly interesting example when observing the relationship between employee ownership and participation, and sustainable peace. Fort and Schipani observed that high levels of corruption may lead to conflict, which makes corruption a negative factor for sustainable peace.¹⁰⁵ Commentators observed low levels of honesty in the Russian economy during the 19th century, the post-

97. The Author concentrates on this time period because it covers the initial wave of Russian privatizations and resulted in significant employee ownership.

98. Bogdan Lisssovlik, *Rapid Spread of Employee Ownership in the Privatized Russia*, in *PRIVATIZATION SURPRISES IN TRANSITION ECONOMIES* 204, 219 (Milica Uvalic & Daniel Vaughan-Whitehead eds., 1997).

99. JOSEPH R. BLASI ET AL., *KREMLIN CAPITALISM: PRIVATIZING THE RUSSIAN ECONOMY* 41 (1997); Lisssovlik, *supra* note 98, at 217; NCEO Report, *supra* note 70, at 70-71.

100. Lisssovlik, *supra* note 98, at 217; NCEO Report, *supra* note 70, at 70-71.

101. Lisssovlik, *supra* note 98, at 220. See also BLASI ET AL., *supra* note 99, at 193 tbl. 4 (estimating holdings by top managers as 8% and 10% in 1995 and 1996 respectively).

102. Lisssovlik, *supra* note 98, at 206.

103. *Id.* at 208.

104. BLASI ET AL., *supra* note 99, at 106-07.

105. Fort & Schipani, *supra* note 15, at 394-99.

revolutionary period, and in the recent post-privatization period.¹⁰⁶ Over the long term, it may be productive to determine whether employee ownership affects a firm's willingness to engage in corrupt practices. If so, Fort and Schipani's observations implied a resulting effect on the level of violence.

Legislative frameworks supporting employee ownership and participation are not rare in countries around the world. This brief survey barely touched upon the existence and scope of the legislative approaches. Clearly, both Western, industrialized countries and emerging economies often use some form of employee ownership or participation. Even small countries with very limited industrialization, such as Jamaica¹⁰⁷ and Trinidad and Tobago,¹⁰⁸ have enacted legislation enabling employee ownership or participation.

C. Weirton Steel—One Company's Experience

Consider a company with a long history of paternalism, both internally and in its community. Company workers received wages in excess of the typical industry wages.¹⁰⁹ The company and government joined forces to provide social services, such as a hospital, community center,¹¹⁰ and public library.¹¹¹ The existence of basic infrastructure support such as gas, water, and electricity was inextricably linked with the company.¹¹² Eventually, the political, cultural, and economic frameworks shifted. Product markets changed.¹¹³ Plants and equipment became obsolete because of the lack of investment or poor construction and maintenance.¹¹⁴ The paternalistic system of employment, social services, and government foundered in the face of economic pressures. External cultural and business frameworks rendered the old ways obsolete.¹¹⁵ Ownership of the enterprise was soon transferred to the employees.¹¹⁶

Numerous companies in countries throughout the world have turned to employee ownership in times of economic transition.¹¹⁷

106. Lissovnik, *supra* note 98, at 208; see also BLASI ET AL., *supra* note 99, at 114-21 (discussing the influence of the "Russian Mafia").

107. NCEO Report, *supra* note 70, at 58-67.

108. *Id.* at 78-79.

109. VARANO, *supra* note 10, at 67, 71.

110. *Id.* at 67.

111. *Id.* at 72.

112. *Id.* at 69.

113. *Id.* at 83.

114. *Id.* at 84.

115. *Id.* at 73-77.

116. *Id.* at 139.

117. See Milica Uvalic & Daniel Vaughan-Whitehead, *Introduction: Creating Employee Capitalism in Central and Eastern Europe*, in PRIVITIZATION SURPRISES IN

This phenomenon occurred during the 1990s in Russia and in some of the Central and Eastern European countries.¹¹⁸ Employee ownership occurred somewhat in France in the mid-1980s and the mid-1990s.¹¹⁹ It occurred to a limited extent in Egypt in the 1990s. As a matter of fact, the foregoing example describes the events at Weirton Steel Company in 1984 preceding the formation of one of the best-known ESOPs in the United States.

The saga of employee ownership at Weirton Steel began as one of "forced ownership";¹²⁰ the operations would be restructured and refinanced under employee ownership or they would be closed.¹²¹ One worker explained that employees had only the choice to either "buy it or lose it."¹²² While technically the workers had the right to reject the ESOP, they had little bargaining power. Thus, the 89 percent employee vote in favor of the restructuring package, including the ESOP,¹²³ did not evidence strong worker sentiment in favor of entry into employee ownership. Rather, it reflected the desire of a shocked and desperate community to preserve its livelihood. As posited earlier,¹²⁴ if entry and exit rights are imperative for employee voice, then the Weirton employees had no real choice with respect to entry; once the ESOP was established, the ESOP significantly limited exit rights.¹²⁵

The terms of the Weirton Steel ESOP drastically limited employee participation in significant corporate decision-making. Employees were precluded from participating in the selection of board members for the first five years of the ESOP's existence. Even after five years, the ESOP terms required the majority of the Board to be comprised of independent directors.¹²⁶ Thus, in terms of the components of employee ownership discussed earlier as being likely

TRANSITIONAL ECONOMIES, *supra* note 98, at 10-12 (listing employee ownership legislation in Central and Eastern European countries).

118. See *id.* at 1-44 (providing an overview of employee ownership in Central and Eastern Europe).

119. Andrei A. Baev, *Is There a Niche for the State in Corporate Governance? Securitization of State-Owned Enterprises and New Forms of State Ownership*, 18 Hous. J. INT'L L. 1, 9 n.22 (1995); James A. Fanto, *The Transformation of French Corporate Governance and United States Institutional Investors*, 21 BROOK. J. INT'L L. 1, 56 (1995); see also Michael S. Simons, *Global Airline Alliances—Reaching Out to New Galaxies in a Changing Competitive Market—the Star Alliance & OneWorld*, 65 J. AIR L. & COM. 313, 321 (2000) (noting that after the partial privatization of Air France, employees would own 3% of the company).

120. VARANO, *supra* note 10, at 81.

121. *Id.* at 79-81.

122. *Id.* at 81.

123. *Id.* at 133.

124. See *supra* Part II.B.3.

125. VARANO, *supra* note 10, at 137.

126. *Id.* at 138-39.

to affect employee voice, the Weirton ESOP ranked very low in the level of governance rights enjoyed by employee owners.

The employees gained voting rights five years after instituting the ESOP. At that time, Weirton Steel was profitable and making profit-sharing payments.¹²⁷ Yet, the company needed to make a substantial investment in equipment and capital improvements. The employee-owners had not been willing to forgo profit sharing payments in order to fund those improvements. When first confronted with a proposal to undertake a public stock offering, which would have diluted their ownership, employees reacted vociferously against the proposal.¹²⁸ Thus, the Board withdrew that proposal two days prior to the scheduled shareholder vote.¹²⁹ The employees ultimately approved a restructuring plan under which they retained majority ownership and the right for the ESOP to select a director to represent its interests.¹³⁰

With regard to the third component of employee ownership, the initial restructuring of Weirton Steel in 1984 did include substantial employee participation programs, including the establishment of voluntary Employee Participation Groups (EPGs) that technically were unrelated to the ESOP.¹³¹ The company provided EPGs with initial training on the concept and implementation of participation, paid overtime rates for meeting times, and assigned professional facilitators to assist the EPGs.¹³² After three years, though, even liberal estimates indicated that only about 14 percent of the employees participated in EPGs.¹³³ In his extensive, on-site research at Weirton Steel, Professor Varano documented significant levels of management hostility toward EPGs and rejections of EPG proposals without any logical basis.¹³⁴ He also observed problems with EPGs that desired to address issues in areas that were reserved to management decision-making or to union bargaining.¹³⁵ Varano stated, "For workers EPG led to frustration and criticism expressed in moral terms and that drew from a normative order that was regularly evoked alongside their moderate expectations of the participation reforms."¹³⁶ He believed that EPG institutionalized class divisions and structure at Weirton Steel.¹³⁷ By failing to change the real allocation of power between management and employees, EPG failed

127. *Id.* at 295.

128. *Id.* at 303-07.

129. *Id.*

130. *Id.* at 309.

131. *Id.* at 144, 150.

132. *Id.* at 150-52.

133. *Id.* at 153.

134. *Id.* at 159-60, 192-97.

135. *Id.* at 161-68.

136. *Id.* at 181.

137. *Id.* at 327.

to create any “identity of interests.”¹³⁸ By late September 1996, no more than 65 employees remained active in EPGs.¹³⁹

On the other hand, Weirton Steel calculated that EPGs saved it “an equivalency of \$330 million in sales” in 1986.¹⁴⁰ Though it may have been a small percentage of the total workforce, approximately 1,200 employees did participate in EPGs in 1986.¹⁴¹ By 1988, at least 2,000 employees had participated in EPG training as well.¹⁴² Perhaps, at least during the early years of the ESOP, EPGs provided some mechanism for employees to explore their rights to voice their considerations about their company.

Varano’s study of the Weirton community surfaced controversies and confusion within the community that he believed were associated with employee ownership. In Varano’s words, “events and company policies undermined local customs and normative codes that people relied on in constructing a meaningful and morally relevant view of worker ownership.”¹⁴³ Once the mill became employee owned, the community blamed mill workers for being overpaid and inefficient.¹⁴⁴ The community and workers alike struggled with management’s compensation levels.¹⁴⁵ Varano concluded that, “Four years after ESOP both the basis of leadership as well as its monetary value were being seriously questioned as class divisions became more transparent.”¹⁴⁶ The struggles faced by owners—as employees and as a community—along with a financially unsound business debilitated the complex web of community reliance that had developed during lucrative and paternalistic times.

Employee ownership cannot bear sole responsibility for Weirton Steel’s struggles. The entire U.S. steel industry had been under intense pressure from international competition, changing demand, and aging industrial facilities.¹⁴⁷ Varano’s lens on the conflicts that developed among workers, management, and the Weirton community, focuses on the role of employee ownership during one situation of economic and cultural transition. As such, Varano’s concerns may be relevant in evaluating whether employee ownership and participation can enhance employee voice and the subsequent question of whether

138. *Id.*

139. *Id.* at 328.

140. *Id.* at 186.

141. *Id.* at 153.

142. *Id.*

143. *Id.* at 244.

144. *Id.* at 245-49.

145. *Id.* at 253-64.

146. *Id.* at 258.

147. Nelson D. Schwartz, *Bent But Unbowed: The Giants of American Steel are on the Verge of Extinction*, FORTUNE, July, 22, 2002, at 118, 120 (“[T]here’s nothing pretty about the U.S. steel industry these days.”).

employee voice can make a positive contribution to corporate governance, business ethics, and peace.

IV. CONCEPTUAL CONNECTIONS—EMPLOYEE OWNERSHIP AND PARTICIPATION, CORPORATE GOVERNANCE, BUSINESS ETHICS, AND SUSTAINABLE PEACE

In this Section, an initial conceptual inquiry is made into the possible connections among employee ownership and participation programs, corporate governance, business ethics, and sustainable peace. It begins by considering whether employee ownership and participation might be useful in monitoring corporate management and encouraging practices that support sustainable peace. Then, a more general variant of that question is considered: Might employee ownership and participation affect the extent to which corporations model democratic principles? Finally, this Section concludes by exploring whether employee ownership and participation could lead to reductions in what some commentators identify as “sources of conflict.”¹⁴⁸

A. *Monitoring Managerial Choices*

Some participants in the 2001 Peace Symposium considered ways in which managerial choices might affect the environment for sustainable peace. Professor Jeffery Nesteruk argued that a conception of the firm as property, with all implicit loyalties being directed to the equity shareholders, may lead to a “diminished form of community.”¹⁴⁹ His analysis implied that a communitarian notion of the corporation might be more compatible with the underlying factors thought to support peaceful societies.¹⁵⁰ Professor Lee A. Tavis contended that, in spite of some economic arguments to the contrary, managers had room to exercise discretion in their decision-making.¹⁵¹ He also observed that, in some contexts, corporations were displacing governments as the relevant actors in situations where governments had historically taken the lead.¹⁵² Without presuming to answer it in this initial inquiry, this Section inquires whether employee ownership and participation might enhance monitoring of managerial decision-making in ways that, at least indirectly, promote peacefulness or discourage conflict.

148. Fort & Schipani, *supra* note 15, at 390, 416.

149. Nesteruk, *supra* note 14, at 449.

150. *Id.* at 454.

151. Tavis, *supra* note 14, at 527-28.

152. *Id.* at 523.

1. Firm Level Challenges

Employee ownership and participation might have implications for employee voice on four firm level challenges identified as being relevant to peace dynamics. The first challenge is the need to monitor management for activities of self-interest in modern corporations, which so frequently bifurcate ownership and control. Second, if one accepts the nexus-of-contracts model of the corporation, is it possible that employee ownership might mitigate the otherwise uni-dimensional profit focus? Third, assuming a stakeholder model of the corporation, might employee ownership and participation ensure that at least some non-shareholder constituencies receive reasonable consideration? Finally, to the extent corporations are assuming some roles previously played by governments, do employees have a special competence and interest in monitoring managerial decision-making?

Respected commentators from Adolf A. Berle and Gardiner C. Means¹⁵³ in the 1930s to Eric Orts¹⁵⁴ in recent years have observed the challenges posed by the bifurcation of ownership and management in modern corporations. Management's self-interest conflicts with shareholder interests, or potentially with other stakeholder interests, in basic areas as the amount of management compensation, job retention, and work effort. Orts effectively captures these conflicts with the evocative phrase "shirking and sharking."¹⁵⁵ The concerns of management self-interest exist whether one views the firm as a nexus of contracts or believes it owes obligations to a broader array of stakeholders. The key difference is whether management's interests conflict only with shareholders or with an array of stakeholders.

According to commentators such as Nesteruk, the nexus-of-contracts model of corporations poses a particular risk for peacefulness because it requires management to work solely toward profit-enhancement. Arguably, this laser-like focus on profits may lead to decisions that increase shareholder returns while impinging upon basic human rights,¹⁵⁶ derogating the environment,¹⁵⁷ or engaging in bribery to acquire contracts or otherwise facilitate the corporation's business.¹⁵⁸ The result may be to increase resentment

153. ADOLF A. BERLE & GARDINER C. MEANS, THE MODERN CORPORATION AND PRIVATE PROPERTY 47 (rev. ed. 1968).

154. Eric Orts, *Shirking and Sharking: A Legal Theory of the Firm*, 16 YALE L. & POL'Y REV. 265 (1998).

155. *Id.*

156. Tavis, *supra* note 14, at 514-16.

157. Donald O. Mayer, *Corporate Governance in the Cause of Peace: An Environmental Perspective*, 35 VAND. J. TRANSNAT'L L. 585, 609-30 (2002).

158. See Judge Stanley Sporkin, *The Worldwide Banning of Schmiergeld: A Look at the Foreign Corrupt Practices Act on its Twentieth Birthday*, 18 NW. J. INT'L L.

toward multinational corporations; lock people into unhealthy environments incapable of providing the clean air, potable water, and food necessary for life; or contribute to corruption at local levels.

Even the stakeholder theory of corporations brings with it difficulties and risks for sustainable peace. Modern corporations interface with and affect countless categories of people, other institutions, and local communities. The diversity of a multinational corporation's constituencies almost ensures that taking the needs, desires, and views of those constituencies into account in corporate decision-making will not be a simple process. A number of commentators have discussed the difficulties inherent in this process, including the potential for direct conflicts in the interests of various constituent groups.¹⁵⁹

Peace commentators have observed that multinationals increasingly stand in roles formerly held by governments.¹⁶⁰ Tavis reported as an example that 12 multinational entities were successful in developing intellectual property regulation.¹⁶¹ As managers of multinationals take on roles similar to those held by public officials, it becomes logical to inquire whether the existing checks on managerial authority remain sufficient. Tavis observed that the marketplace was one constraint on the actions of multinational corporations in these situations.¹⁶² It seems fair to question whether the democratic principles of transparency, representation, and accountability to those governed may also have increasing relevance in the monitoring of corporations, especially as multinationals exercise new types of power.

2. Employees as Effective Monitors

Employee ownership and participation programs can help meet the need for monitoring of corporate management. Employees may be particularly effective in monitoring managerial self-interest in both the shirking and the sharking senses.¹⁶³ At least when viewed collectively, one would expect the employee population to be familiar with the company's business and its competitors, as well as the day-to-day roles, activities, and commitments evidenced by management. As Gordon stated, "Employees are often in a good position—much

& BUS. 269, 280 (1998) (advocating a uniform world-wide standard against corporate bribery).

159. Timothy L. Fort, *Corporate Constituency Statutes: A Dialectical Interpretation*, 15 J.L. & COM. 257, 290 (1995) (arguing that concerns of this type sometimes overstate the problem).

160. Tavis, *supra* note 14, at 505-09, 523-24.

161. *Id.* at 506.

162. *Id.* at 523-24.

163. For development and discussion of the concepts of shirking and sharking, see Orts, *supra* note 154.

better than public shareholders—to evaluate the exercise of managerial authority within the firm . . . [and may be] especially well suited for assignments such as the compensation committee. . . ."¹⁶⁴

Day-to-day presence and knowledge of the firm may enable employees to identify more overt corruption and unethical activity even though organizational complexity and individual specialization may make this task increasingly difficult.¹⁶⁵ Dworkin observed that "corruption and unethical practices in the workplace are . . . thought to result in declining confidence in major institutions and to contribute to the alienation and anomie experienced in modern society."¹⁶⁶ Similarly, Fort and Schipani identified a potential link between corruption and violence.¹⁶⁷ Ownership interests may increase financial or moral incentives for employees to root out and report corporate wrongdoing before it drains the corporation's business assets, or before it causes negative reputational effects that will affect the stock price. The works of Dworkin, Fort, and Schipani imply that this may be a small but valuable contribution.

Gordon does not explain why he singled out the compensation committee as an especially appropriate forum for employee involvement. Perhaps he believed that employees are uniquely situated to measure the long- and short-term contributions of managers. In addition to their presence in the workplace and familiarity with the corporation, employees tend to have long-term interests in their employer. Their jobs, their pension, any other deferred compensation, as well as their own professional reputations, may be tied to the long-term success of the firm.¹⁶⁸

Employees may be effective monitors of management even in the absence of the types of ownership and participation considered in this Article. A strong union might obtain the necessary information, provide employees with voice and protection, and gather sufficient collective power to enable their monitoring. Perhaps, in the Western European system, the concepts of information and consultation¹⁶⁹ may enable monitoring.

The question is not whether employee ownership and participation is the sole route to employee monitoring. Instead, it is whether employee ownership and participation can contribute to successful monitoring. Arguably at least, by increasing employees' financial stake in the corporate enterprise, these programs may further focus employee attention on monitoring opportunities. As financial participants, whether through ownership or profit sharing

164. Gordon, *supra* note 33, at 335.

165. Dworkin, *supra* note 4, at 461.

166. *Id.* at 485.

167. Fort & Schipani, *supra* note 15, at 398-99.

168. *Id.*

169. Bellace, *supra* note 71, at 340-42.

programs, employees may have a greater interest in preventing shirking and sharking than that established by their role as employees. Furthermore, a significant ownership stake or extensive participation program may give employees voice and power to ensure that management does not ignore employee views. Achieving this effect may require both the type of significant ownership levels that typically only occur through ESOPs or vouchers and limitations on entry and exit rights.

If corporations are viewed as a nexus-of-contracts operation, then employee ownership¹⁷⁰ might significantly change the company's decision-making dynamics. Even in maximizing shareholder value, Tavis argued that managers have significant discretion in making decisions that affect the corporation and its role in the communities where it operates.¹⁷¹ For example, how do managers establish the balance between long-term and short-term value? If two alternative projects have the same net present value, how do managers choose between them? As shareholders, employees can exercise their traditional shareholder powers to convey their views on those issues.¹⁷² Their perspective as employees may enrich the analysis that shareholders typically bring to these issues. For instance, their other long-term connections with the corporation¹⁷³ may lead employee shareholders to emphasize the long-term vision of the corporation. Also, their experiences as employees and as members of the communities where the corporation maintains operations¹⁷⁴ might lead employees to scrutinize management actions through a unique lens: a larger, socially conscious view that might not be held by a typical institutional shareholder.

Turning to the constituency model of the corporation, employee ownership and participation may have a role in resolving conflicts among constituencies. Factors enabling employees to evaluate and balance competing pressures might be the richness of their perspective, as long-term employee stakeholders, citizens of the firm's communities, and as actors who are familiar with the firm's operations and challenges. Even the more implicit factors, such as

170. To be effective in this context, employees may need ownership, not merely participation rights.

171. Tavis, *supra* note 14, at 527.

172. In fact, the power of shareholders to affect corporate management may be quite limited. Numerous examples exist of shareholder proposals that garner substantial support but are ignored by management. See, e.g., John A. Byrne et al., *How to Fix Corporate Governance*, BUS. WEEK, May 6, 2002, at 69, 74.

173. See *supra* text accompanying note 168 (discussing employee long-term interests).

174. See VARANO, *supra* note 10, at 104 (quoting Harvey Sperry, Wilkie, Farr & Gallagher from the transcript of *The Great Weirton Stee(a)l*, First Run Features, 1984, at 105) ("You can't confuse ownership and being an employee. At home, a shareholder. At work an employee.").

the nexuses discussed by Tavis and Domènec Melé,¹⁷⁵ that bind the constituencies may find their way into management decision-making through the exercise of voice by employee stakeholders.

The constituency models call for corporations to take the employee group into account in decision-making as one of the corporation's significant constituencies.¹⁷⁶ Arguably, then, employee ownership is not necessary in order to ensure that management includes employee voice as a decision-making factor. Nonetheless, ownership and financial participation increases employees' stake in the firm. That increased stake may encourage the employee constituency to develop and voice its perspective. For example, the extensive use of profit-sharing programs in France may encourage employee voice because higher profit levels should translate into higher levels of total compensation for employees. Thus, employee ownership and participation programs may have some role in addressing Tavis' concern that weak stakeholders need protection from strong ones.¹⁷⁷ The most obvious implication is that if employees would constitute a weak cohort without ownership, then ownership may increase the cohort's relative power. More subtly stated, if employees also represent the interests of their communities, then empowering the employee cohort through ownership or participation may also indirectly enhance other stakeholder interests.

Finally, employees may serve as important monitors as corporations take over roles formerly assumed by governments. Fort and Schipani observed a link between democratic principles and peaceful societies.¹⁷⁸ The potential benefits of employee ownership and participation parallel the advantages in the context of the nexus-of-contract and constituency models of corporations. Employee ownership and participation may serve as a check in a checks-and-balances system to protect against misuse of corporate power. Hence, it may be an incentive for employees to take interest in corporate decision-making, and it may enrich their perspectives. Lastly, it may help ensure that corporate decisionmakers do not disregard employee voice.

3. "Workers by Day"¹⁷⁹

Employee ownership and participation may bring with it its own set of challenges for a corporation. Varano observed that these programs might lead to structural conflicts of interest.¹⁸⁰ This

175. Tavis, *supra* note 14, at 531.

176. *Id.* at 546, app. B, fig. 1.

177. *Id.* at 540.

178. Fort & Schipani, *supra* note 2, at 381.

179. VARANO, *supra* note 10, at 327.

180. *Id.* at 313.

concern is partially evinced through the following view: "You can't confuse ownership and being an employee. At home, a shareholder. At work an employee."¹⁸¹ An inherent tension exists when expecting employees to monitor firm management while simultaneously expecting that management is supervising the employees. Yet asking employees to leave their ownership interest at home both forfeits some of the advantages of employee ownership and imposes a sort of schizophrenic existence upon employees.

Even commentators such as Gordon—who is quoted above on the unique role employees may have in monitoring management, particularly with regard to compensation issues¹⁸²—are not entirely consistent in their support of employee monitoring. In the same article where he suggested that employees may serve as efficient monitors of executive compensation, Gordon discussed the United Airlines, Inc. Employee Stock Ownership Plan (UAL ESOP).¹⁸³ He noted with seeming favor that, "The sensitive matter of compensation of senior management [at UAL] is addressed by a complicated committee structure."¹⁸⁴ The implicit concern seemed to be that employees might be unable to rationally address the need to pay market rates of executive compensation and structure appropriate incentives for top management.

Varano raised similar questions about employee attitudes toward other strategic and financial decisions as a result of his study of Weirton Steel. He noted that employees might have a preference for current profit sharing over long term investment.¹⁸⁵ Employees might fight public stock sales that dilute their ownership interest and rights¹⁸⁶ even if the sales are the best avenue for financial restructuring, funding capital projects, or other important corporate purposes.

By aligning employees' financial incentives with those of equity shareholders, there is also a danger that ownership and financial participation programs could actually increase problematic corporate behavior. Ownership and financial participation programs, such as the profit sharing programs common in France, may motivate employees to support management in seeking higher levels of profit without regard to the social, environmental, or conflict ramifications. Employees themselves might also take actions to enhance profits but that impinge on communities in negative ways. If so, then the

181. *Id.* at 104 (quoting Harvey Sperry, Wilkie, Farr & Gallagher from the transcript of *The Great Weirton Stee(l)*, First Run Features, 1984, at 105).

182. See *supra* text accompanying note 164.

183. For more discussion of the UAL ESOP, see *infra* text accompanying notes 214-24.

184. Gordon, *supra* note 33, at 343.

185. VARANO, *supra* note 10, at 295.

186. *Id.*

ownership and financial participation programs may negate, or even reverse, the positive role that advocates of a stakeholder approach to corporate theory expect employees to serve.

In sum, commentators at the 2001 Peace Symposium identified ways in which traditional corporate law theories of management self-interest, theories of the firm, and the changing role of multinational corporations may contribute to peaceful societies. Employee ownership and control might play a role in addressing the concerns addressed at the symposium, or they might simply serve as a moderating influence. At least in some situations, employee ownership and participation programs may increase employees' incentives to actively monitor management and enrich their perspectives. They may help ensure that management does not disregard employee voice. Yet, there remains the possibility that employee ownership and participation will pose structural conflicts within the corporation when one's role as an employee intersects with one's role as an owner.

B. *Modeling Democratic Principles*

At the 2001 Peace Symposium, Fort and Schipani observed that a society's level of peacefulness might be positively correlated with the use of democratic governing principles.¹⁸⁷ Taking this observation a step further, multinational corporations can choose to act in ways that model democracy for their employees and the broader communities in which they are active.¹⁸⁸ As Tavis stated, "Through an ethos of participation and empowerment, multinationals can also contribute to democratization."¹⁸⁹ It is useful, then, to consider whether employee ownership and participation programs may contribute to the development of democratic principles within a corporation.

1. Effect of Employee Ownership and Participation

Multinational corporations may utilize employee ownership and participation programs as one tool among many to bring democratic ideals to the workplace. This Section discusses three ways in which these programs may reinforce ideals of self-governance and support employee voice. Commentators have identified each of these ideals as being important to the connection between democratic principles and peacefulness.

187. Fort & Schipani, *supra* note 2, at 381.

188. *Id.* at 387.

189. Tavis, *supra* note 14, at 538.

First, employee ownership and participation programs may be methods by which multinationals can enable employees to use basic voting rights. Formal ownership may provide employees a role in the election of directors, or the right to vote in certain corporate transactions. Therefore, ownership and participation programs establish opportunities for employees to utilize voting skills that are important for members of a functioning democracy. Although the power of a single or small number of votes or voice may be negligible, it too mirrors the nature of democratic governments.

Second, implicit factors of employee ownership and participation programs may have an effect on employees and their attitudes toward conflict resolution. Tavis observed that democracies could be characterized in a narrow sense as those governmental units that hold free elections.¹⁹⁰ A slightly different definition, however, looks to “[d]ifferent conceptual, less measurable components”¹⁹¹ though such definitions also “engender[] substantial disagreement.”¹⁹² The definition of democracy might include elements such as political participation, mechanisms to enhance voice, and increased decision-making transparency.¹⁹³ Dworkin also appeared to support a nuanced view of democracy. She observed that a whistle-blowing program “gives individuals a say in their organization, and contributes to a feeling of procedural justice.”¹⁹⁴ In addition, they “[give] individuals a standardized way to speak and be heard [which] also helps reinforce democratic ideas.”¹⁹⁵ Thus, it is possible to identify various components of democratic institutions by taking a broad view.

Employee ownership and participation programs may enable employees to experience and develop skills with these components of democracy. For example, the programs have some parallels with whistle-blowing programs as tools of good governance. As discussed earlier,¹⁹⁶ employee ownership and participation programs can enable and encourage employee voice. By encouraging employee monitoring, they can increase management accountability.¹⁹⁷ Ownership and participation programs can also provide procedural mechanisms through which employees can provide input.

Third, programs that enable employees as owners and participants in the governance of their employer may further equality norms. Tavis believed that economic inequality challenges

190. *Id.* at 499.

191. *Id.*

192. *Id.*

193. *Id.* at 499-500.

194. Dworkin, *supra* note 4, at 459.

195. *Id.*

196. See *supra* Part IV.A.2.

197. See Dworkin, *supra* note 4, at 459 (stating that “[w]histleblowing leads to accountability, and accountability helps defuse the resentment and opportunities for corruption”).

democracy.¹⁹⁸ In Varano's study of the Weirton Steel ESOP, he observed that rank and file employees share "class interests and community norms."¹⁹⁹ He argued that these shared interests lead workers to pursue equality in pay systems such as profit sharing as well as collective interests such as job security.²⁰⁰ Even an employer's choice of an ownership program can model equality principles. For example, employee stock purchase plans typically are open to a wider array of workers than are stock option plans. But, because participation depends on an employee's willingness to participate and ability to afford the purchase of stock, equality of access may be quite superficial. An ESOP or voucher program, in contrast, may result in a much higher percentage of employees holding ownership interests.

2. Possible Irrelevance of Employee Voice

One question that requires further thought in this context is the extent to which workplace governance parallels societal governance. If significant differences exist, then corporations may face challenges in modeling democratic principles for external communities. In this regard, Logue argued that "Economic democracy differs significantly from political democracy. It is shaped by the unforgiving nature of the market economy."²⁰¹

More specifically, Logue listed five ways in which democracy within corporations differs from political democracy. First, not all votes and opinions are equal in a corporation.²⁰² This recognizes somewhat the limited use of democracy by some corporations rather than being an inherent difference between corporations and political entities. Further, one might ask whether all opinions are truly equal in political democracy, or whether some people are more persuasive because of their wealth, family connections, education, or more undefined characteristics such as charisma. Second, Logue argued that consensus is necessary in a corporation.²⁰³ Some level of consensus, however, is necessary for a functioning democracy, and corporations do tolerate some level of challenge. In fact, some commentators now argue that encouraging dissent within a

198. Tavis, *supra* note 14, at 500.

199. VARANO, *supra* note 10, at 317.

200. *Id.*

201. John Logue & Jacquelyn Yates, *Modeling an Employee Ownership Sector*, 12 PEACE REV. 243 (2000).

202. *Id.*

203. *Id.*

corporation is important to ensuring good governance,²⁰⁴ and it seems that several corporations operate this way.²⁰⁵

Third, Logue observed that it is easy to vote with one's feet in a corporation.²⁰⁶ This often is not true for rank-and-file workers who may be locked into their current employment situation or at least their geographic area due to family, educational, property, or cultural factors. Fourth, Logue asserted that the competitive market defines a corporation's purpose whereas governmental democracies have more flexibility in defining their goals.²⁰⁷ Certainly Logue was correct that corporations must remain economically viable to survive. However, the same is true of governmental entities. Tavis argued convincingly that even within economic constraints, corporate managers have some flexibility in decision-making.²⁰⁸ Finally, Logue believed that members of companies are better informed than citizens of democracies although he cited no data to support this assertion. One would think that information levels would depend on many factors such as transparency, education, and incentives to become informed.

Though Logue was not entirely convincing in the specific arguments he made, it is certainly possible to think that corporate democracy may differ inherently from political democracy. Perhaps corporations might purport to utilize ownership and participation programs in ways that promote worker democratic involvement, where in reality they sponsor programs that permit workers to exercise voice in only limited or illusory ways. In such instances, corporations may poison workers' views of democracy. Varano observed that worker ownership may "ignore[] workers as producers and minimize[] or exclude[] any inclinations they have toward control. Indirectly, it seeks to manage such inclinations by structuring another financial stake for workers beyond their wages in exchange for obedience and discipline."²⁰⁹ In fact, it appears that workers at Weirton Steel became frustrated with their lack of voting rights,²¹⁰ inability to influence compensation decisions,²¹¹ and

204. See Byrne et al., *supra* note 172, at 68 ("The best insurance against crossing the ethical divide is a roomful of skeptics. . . . By advocating dissent, top executives can create a climate where wrongdoing will not go unchallenged.").

205. See, e.g., Dave Guilford, *Lutz Launches 1st Fusillade; Memo Challenges GM's Bad Habits*, AUTOMOTIVE NEWS, Oct. 8, 2001, at 40 (discussing CEO Rick Wagner's support for Bob Lutz's actions criticizing "several GM truisms").

206. Logue & Yates, *supra* note 201.

207. *Id.*

208. Tavis, *supra* note 14, at 527.

209. VARANO, *supra* note 10, at 19.

210. *Id.* at 323-36 (referring to shareholders' meeting as a "snow job").

211. *Id.* at 253-59 (discussing compensation controversies).

management's failure to act in response to recommendations of the participation program groups.²¹²

One view of the positive role employee ownership and participation might play is in strengthening implicit democratic norms of voice, dispute resolution, and procedural justice.²¹³ In practice, however, the extent to which employee ownership can effectively change a corporation's internal culture remains unclear. One current example helps to illustrate the difficulties even majority ownership programs, such as an ESOP, face when confronted with an entrenched culture of internal animosity. In 1994, an ESOP took control of more than 50 percent of UAL.²¹⁴ At a time of significant economic pressure, pilots and mechanics agreed to an estimated \$4.9 billion in wage reductions and work rule changes in exchange for the ESOP arrangements.²¹⁵ UAL arbitrarily included non-union employees in the ESOP.²¹⁶ In contrast, the flight attendants declined to participate through their union.²¹⁷

Initially, it appeared that the employees who participated in the ESOP made a terrific financial decision.²¹⁸ Yet, over the long-term, the ESOP did not solve the cultural problems at UAL. The UAL ESOP was criticized as a "concept [that] was flawed from take-off. The unions, especially the pilots union, soon realized that they could extract more wealth from United by driving up salaries than by growing the stock."²¹⁹ The participation of some, but not all, unions stressed relations among the unions.²²⁰

After UAL announced its interest in acquiring U.S. Airways, the pilot's ESOP ownership did not discourage the pilots from imposing substantial business costs on UAL in the summer of 2000.²²¹ Pilots' refusal to work overtime caused tens of thousands of flights to be cancelled.²²² Most recently, in its struggle to obtain government loans to avert bankruptcy in the wake of "9-11" and its effects on the entire airline industry, UAL struggled to obtain concessions from its

212. *Id.* at 159.

213. See *supra* Part IV.B.1.

214. Gordon, *supra* note 33, at 338.

215. *Id.*

216. See Patricia Moore, *United Divided: Many Fret: Will Worker Buyout Fly?*, CHI. SUN-TIMES, Apr. 17, 1994, Financial section, at 1.

217. John Helyar, *United We Fall*, FORTUNE, Feb. 18, 2002, at 92, 94-96.

218. Gordon, *supra* note 33, at 347 (UAL equity approximately doubled in value).

219. Shawn Tully, *Why United's Crisis is Good for Flying*, FORTUNE, Sept. 16, 2002, at 132.

220. Helyar, *supra* note 217, at 94 ("The ESOP also created schisms among unions.").

221. David Kesmodel, *United's Failed Experiment*, ROCKY MOUNTAIN NEWS, Aug. 31, 2002, at 1C.

222. *Id.*

unions.²²³ Even Corey Rosen, a strong advocate of employee ownership and the executive director and co-founder of the National Center for Employee Ownership stated that "giving stock to employees was no cure for the company's long-embedded labor animosity."²²⁴

Employee ownership and participation may be one means corporations can utilize to further internal democracy. To the extent that the programs successfully contribute to such an objective they also may provide employees with democratic skills for use outside the workplace. And, workplace democracy may serve as a model for the governance of the external community. Unfortunately, employee ownership and participation programs will not serve as panaceas. If instituted on a superficial level, then they may lead to increased tension and frustration in the workplace and the community. They will not necessarily resolve long-standing cultural problems within a corporation. Employees who experience the lack of success of superficial or otherwise unsuccessful ownership and public programs might question the value of democratic principles within and outside the workplace.

V. REDUCING CONFLICT THROUGH EMPLOYEE VOICE

The previous sections considered the potential connections between employee ownership and participation programs and workplace governance. This Section will turn to possible connections between those programs and communities where employees live and work. Of course, both monitoring and the internal operation of democratic principles also have effects on the communities where the multinational corporations operate. Also, the connections with community in the context of employee voice and sources of conflict will be analyzed.

A. *Employee Voice*

Employees may act as transmitters of norms between their firm and the community. By providing information on local culture, history, and expectations, employees may transmit knowledge to the company that helps it avoid creating friction. For example, when a multinational corporation establishes operations in a new location, employees may explain subtle religious practices to foreign managers as the employees voice their expectations of the workplace.

223. Tully, *supra* note 219, at 131.

224. S. A. Mawhorr, *United Bankruptcy Could Cast ESOPs in a Poor Light*, CHI. DAILY HERALD, Aug. 19, 2002, Business section, at 1.

Sensitized managers may consider those practices as they develop the corporation's local strategies and engage with the local community. Likewise, as ambassadors for the company to the community, employees can increase the transparency of the company's culture and intended community role.

As with most employee roles discussed in this Article, employees can fulfill those functions in the absence of employee ownership and participation programs. Financial participation may increase employees' incentives to exercise voice to avoid disputes or to address them in productive ways. It also may encourage employees to act as mediators, instead of standing apart, if misunderstandings occur. Here, localized programs may be important so that employees can realize the effects from their own actions on their financial participation interests. A company-wide ESOP sponsored by a large multinational corporation may result in such small ownership interests for employees at a small outpost that the potential incentive effects of ownership are negated.

Similarly, decision-making participation can help provide formal avenues for employee voice. It also can discourage management from ignoring employee voice. A formalized program could be especially important in cultures where individuals do not have societal experience in effective use of voice. It seems reasonable to expect that a decision-making program may have to be localized in order to develop participation skills and provide a mechanism where workers can see an effect from the exercise of voice.

B. Sources of Conflict²²⁵

The ideal way to combat conflict will probably be to eliminate the root cause of conflict. Commentators have identified a variety of fundamental societal problems that may lead to conflict. Fort and Schipani discussed the "needs" and "security" theories, as well as the connections between these theories and "ethics" theory, as being ways of identifying conditions that lead to conflict.²²⁶ Similarly, Tavis discussed a "global social void of inequality and insecurity."²²⁷ At the center of this void, which is created by globalization and technology, lies human rights violations. Other manifestations include inequality in wealth distribution, economic instability, and opportunity for human development. Tavis' consideration of human development draws heavily on the work of Amata Sen. Tavis characterizes Sen's five instrumental freedoms—political freedom, economic facilities, social opportunities, transparency guarantees, and protective

225. Fort & Schipani, *supra* note 15, at 390, 416.

226. *Id.* at 416-20.

227. Tavis, *supra* note 14, at 489.

security—as sharing the common traits of economic accomplishment and participation.²²⁸

Employee ownership and participation programs might increase access to the five instrumental freedoms in two ways. First, the programs may directly affect the economic opportunity and participation rights of employees who are program members.²²⁹ Because these employees are community members, the programs will affect community wealth quite directly. As members of the community, employees' non-workplace application of decision-making and participation skills may directly impact the way the community makes decisions and resolves conflicts.

Second, workplace ownership and participation programs may have an indirect effect on community members who are not employees. As employees spend enhanced income, or even as they enjoy the wealth effect of inaccessible assets, the greater community takes part in economic accomplishment. Similarly, as employees learn democratic skills, principled decision-making, and ability to develop consensus in the workplace, those skills may spread to the community through interactions with family, social, religious, political, or other cohort groups.

C. *The Cost of Superficial Programs*

Communities may hold employees accountable for the perceived effects corporations have on communities, whether or not employees have a role in the relevant decision-making. Superficial employee ownership and participation programs may enhance this designation of responsibility by causing communities to believe employees have substantially more power and voice within the corporation than employees are able to exercise. Employee ownership and participation programs in these cases may give rise to a worst-case scenario. Communities expect more of their members who are employees than those members can possibly achieve in representing local interests within the firm. The end result may be to create conflict between community members who are not employees and those who are. In such an instance, the ownership and participation program would have increased the level of conflict in the local community.

Weirton Steel provides a slightly different example by delineating how internal corporate struggles spilled over into the

228. *Id.* at 519.

229. Realistically, though, multinationals often engage labor in the least-developed countries through a system of subcontracting or joint ventures. In those situations, employee ownership and participation programs are unlikely to filter down to the factories and facilities in countries where employees are most likely to be subject to the social void.

community. The Weirton community struggled to rationalize the class conflicts that developed during the initial stages of the ESOP.²³⁰ The long history of localism in Weirton arguably motivated the continuing employee compromises that led to the mill's, and even perhaps the town's, survival.²³¹

Tavis placed significance on the roles of economic accomplishment and participation in eliminating sources of conflict.²³² Looking first at economic accomplishment, employee ownership and participation programs are not unerring vehicles in the quest for economic enhancement and true exercise of employee voice. Financial participation and ownership can concentrate an employee's already significant job-related risk. These programs can result in situations where employees lose savings and expected deferred compensation, in addition to losing their jobs. The programs in Egypt may have this effect because they are so heavily concentrated in companies that could not obtain financing from market sources.²³³ Even where losses are due to legitimate business circumstance, and not to management greed or outright fraud, the concentration of losses may be devastating to the employee population. This would have a concomitant effect on the local community, increasing the threat to economic accomplishment that Tavis and Sen viewed as critical to instrumental freedoms.

Workplace participation programs may or may not result in true participation of the type Tavis had in mind. Superficial quality circle programs may not increase firm transparency in any significant way. Nor by creating a mechanism for employee voice does it necessarily follow that employees will be free to voice dissenting opinions or engage management in dialogue. Varano argued that the EPS program at Weirton Steel led to frustration because management so frequently ignored workers' suggestions. Also, one might wonder whether the voting rights that Russian employees received as part of privatization programs had any effect on increasing participation, or even relevant voting skills, since many employees allegedly have transferred their voting rights to management or been commanded how to vote. Furthermore, it seems reasonable to theorize that the overall effect of employee ownership and participation programs in the communities that encompass the employees probably depends on the nature of the programs, the firm, and the community. Future research could seek to define the characteristics of programs that would be most likely to support employee voice, increase economic accomplishment, and enhance participation.

230. VARANO, *supra* note 10, at 330.

231. *Id.* at 332-36

232. Tavis, *supra* note 14, at 519.

233. See *supra* text accompanying notes 84-88.

VI. CONCLUSION

This Article attempts to identify potential connections between employee ownership and participation plans with those principles identified in the 2001 Peace Symposium as advancing sustainable peace. Particularly in periods following economic crisis or major conflict, commentators have looked to employee ownership and participation programs as mechanisms to address the underlying sources of crisis. Whether for economic or social purposes, or both, countries throughout the world have established legislative frameworks to encourage and support employee ownership and participation programs. The scope and variation of programs used by corporations throughout the world can be unpacked into three basic dimensions: financial participation rights, decision-making participation rights, and entry and exit rights.

Theoretically, programs that accord employees status as owner-participants allow a link between corporate governance and business ethics with peace. Employees who are also owner-participants may serve important corporate governance functions. As monitors of management, they may root out corruption. They may ensure multinational corporations consider the perspectives of employees and their communities in corporate decision-making. In their roles as owner-participants, employees may learn important skills for use in developing democracies including the exercise of voting rights, conflict resolution, reasoned advocacy, and acceptance of majority determinations. These participation skills and potential economic empowerment may carry over both directly and indirectly to the local community.

The various types of programs result in complex relationships among employees who are owner-participants, their employers, and their community. The multiplicity of implications from these programs is inconsistent with a "one-size fits all" approach.²³⁴ Much work remains to identify and verify the ways in which ownership and participation programs may serve different cultural, economic, and industry needs. There is good reason to believe, however, that employee ownership and participation programs can serve as one useful mechanism for corporations that seek to enhance employee voice and economic accomplishment.

234. See Gordon, *supra* note 33, at 353 (suggesting that "companies will face different information, credibility, commitment, and incentive issues" leading to different approaches "to gain sharing and governance participation").

* * *